PHILIPS

Remote Device Management Software

Central configuration

Automatic firmware update

Support of virtual environments

Free version
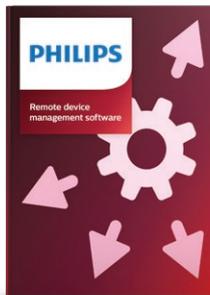
LFH7470

Make the most of your solution

with remote device management

The Philips Remote Device Management Software allows administrators to centrally configure professional Philips dictation and transcription devices. The convenient remote management saves valuable time and resources for administrators, and simplifies their work process.

Enhance your productivity
- Central configuration and management of devices saves time and resources
- Automatic firmware updates for a unified device structure
- Remote backup and reset of settings for hassle–free device setup

Designed for professionals
- Support of virtual environments for reduced costs and improved accessibility
- Client–server architecture for easy central administration
- Free version available for risk–free solution testing

№1

In professional dictation
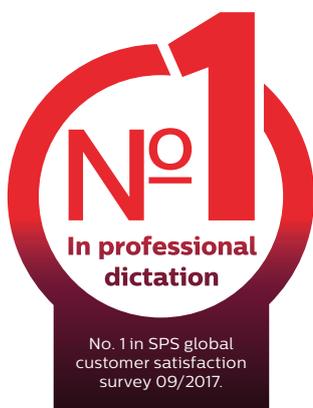
No. 1 in SPS global customer satisfaction survey 09/2017.

Highlights

Central configuration of hardware

The Philips Remote Device Management Software conveniently manages Philips professional dictation and transcription devices as well as the Philips Voice Recorder App for iOS and Android. Administrators easily assign device configurations to users, device types, and even individual units.

Automatic firmware updates

Easily update the firmware for SpeechAir, PocketMemo, and SpeechMike in one operation. An update notification is sent to all users once a new firmware file is centrally defined by the administrator.

Remote reset of settings

Administrators can quickly back up and restore individual user settings of Philips dictation devices.

Support of virtual environments
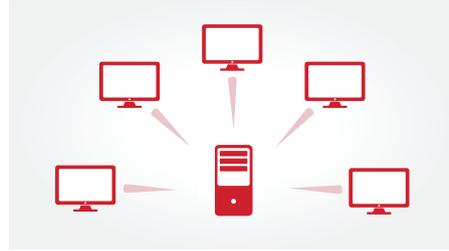
The Philips Remote Device Management Software can also be used in Citrix, Microsoft WTS/RDS and VMware Horizon View environments.

Client-server architecture
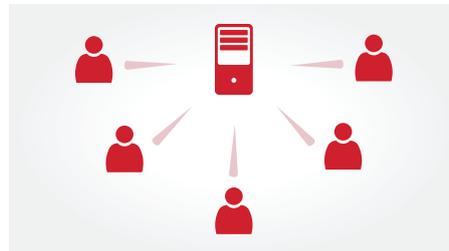
The Philips Remote Device Management Software uses a client-server architecture. The server manages data storage, takes care of transactions, coherency and multi-user environment. The client updater application runs in the background, continually updating device configurations. It downloads and maintains a list of all individual device configurations.

Free version
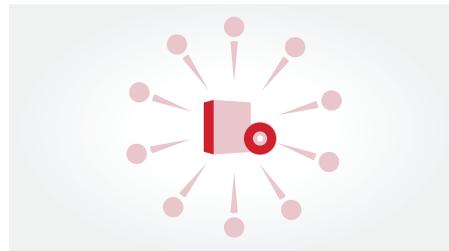
A free version of the Philips Remote Device Management Software supports reliable management and programming of up to 10 devices.

Specifications

Server requirements

Minimum: Intel dual core or equivalent AMD processor, 1 GHz or faster processor
Hard-disk space: 100 MB, 4.5 GB for .Net Framework 4.6
Supported platforms: Windows Server 2008 R2 Service Pack 1, Windows Server 2012 R2, Windows Server 2016, Windows Server 2019
Supported database engines: Microsoft SQL Server 2012 Service Pack 3 or higher, Microsoft SQL Server 2014
Microsoft .Net Framework 4.6
IIS Web Server

Management console

Minimum: Pentium with 1 GHz and 1 GB RAM
Recommended: Pentium IV or similar with 1 GHz and 1 GB RAM
Hard disk space: 50 MB, 4.5 GB for .NET Framework 4.6
Supported platforms: Windows 10 Pro/ Enterprise (64 bit), Windows Server 2008 R2 Service Pack 1, Windows Server 2012 R2, Windows Server 2016, Windows Server 2019

Updater client

Minimum: Pentium with 1 GHz and 1 GB RAM
Recommended: Pentium IV or similar with 1 GHz and 1 GB RAM
Hard disk space: 50 MB, 4.5 GB for .NET Framework 4.6
Supported platforms: Windows 10 Pro/ Enterprise (64 bit)

Supported devices

SpeechOne Wireless Dictation Headset 6000 series
SpeechAir Smart Voice Recorder 1000/2000 series
PocketMemo Voice Recorder 8000 series
SpeechMike Air Wireless Dictation Microphone 3000 series
SpeechMike Dictation Microphone 3200/3300 series
SpeechMike Premium Dictation Microphone 3500/3600 series
SpeechMike Premium Touch Dictation Microphone 3700/3800 series
SpeechMike Premium Air Wireless Dictation Microphone 4000 series
Foot control ACC2300 series
Philips Voice Recorder App for Android and iOS

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www.philips.com/dictation